



# FUTURE DIRECTIONS AND WORKING WITH BUSINESS

**AEBN**

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The NSW EPA is the primary environmental regulator for New South Wales.

We partner with business, government and the community to reduce pollution and waste, protect human health, and prevent degradation of the environment.



# Looking back on 2020

*We are working on “looking up and out” and anticipating emerging or future issues before they take hold.*

## Managing the external challenges

- Drought
- Black Summer Bushfires
- Covid19
- Machinery of Government changes

## Transforming internally

- Functional change
- Culture change
- Workforce change
- New chair and board members
- More action orientated



## World Class Regulator Characteristics



### Learning Mindset

We continuously develop to build and maintain trusted expertise in all relevant disciplines and operations



### Responsive and adaptive

We proactively listen, identify, and respond to risks with contemporary tools, technology and data to reduce harm



### Service orientated

We work collaboratively with community, government stakeholders, and our people to influence and enable outcomes



### Outcomes focused

We articulate and are relentlessly accountable to clear outcomes that focus on the effective delivery of public value



### Purpose and people centred

We are fundamentally purpose driven and enable a people-centred culture to create a safe and great place to work

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# 7 united divisions on a mission to be a World Class Regulator

Legal &  
Corporate

Regulatory  
Practice  
& Environ-  
mental  
Solutions

Regulatory  
Policy  
Initiatives &  
Advice

Regulatory  
Operations  
Metro

Regulatory  
Operations  
Regional

Engagement  
Education &  
Programs

Governance  
Risk & Planning

Environment Protection Authority

# Draft Regulatory Strategy

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This document is for public consultation



# Proposed Regulatory Strategy

Provide feedback at <https://yoursay.epa.nsw.gov.au/>

The Regulatory Strategy sets out:

- Our objectives and our commitments
- The principles that guide our work
- Our regulatory challenges
- What we do and how we do it
- Who we work with

**Consultation ends  
31 March 2021  
Final strategy  
launch mid 2021**



# Why have a Regulatory Strategy?

Provide feedback at <https://yoursay.epa.nsw.gov.au/>

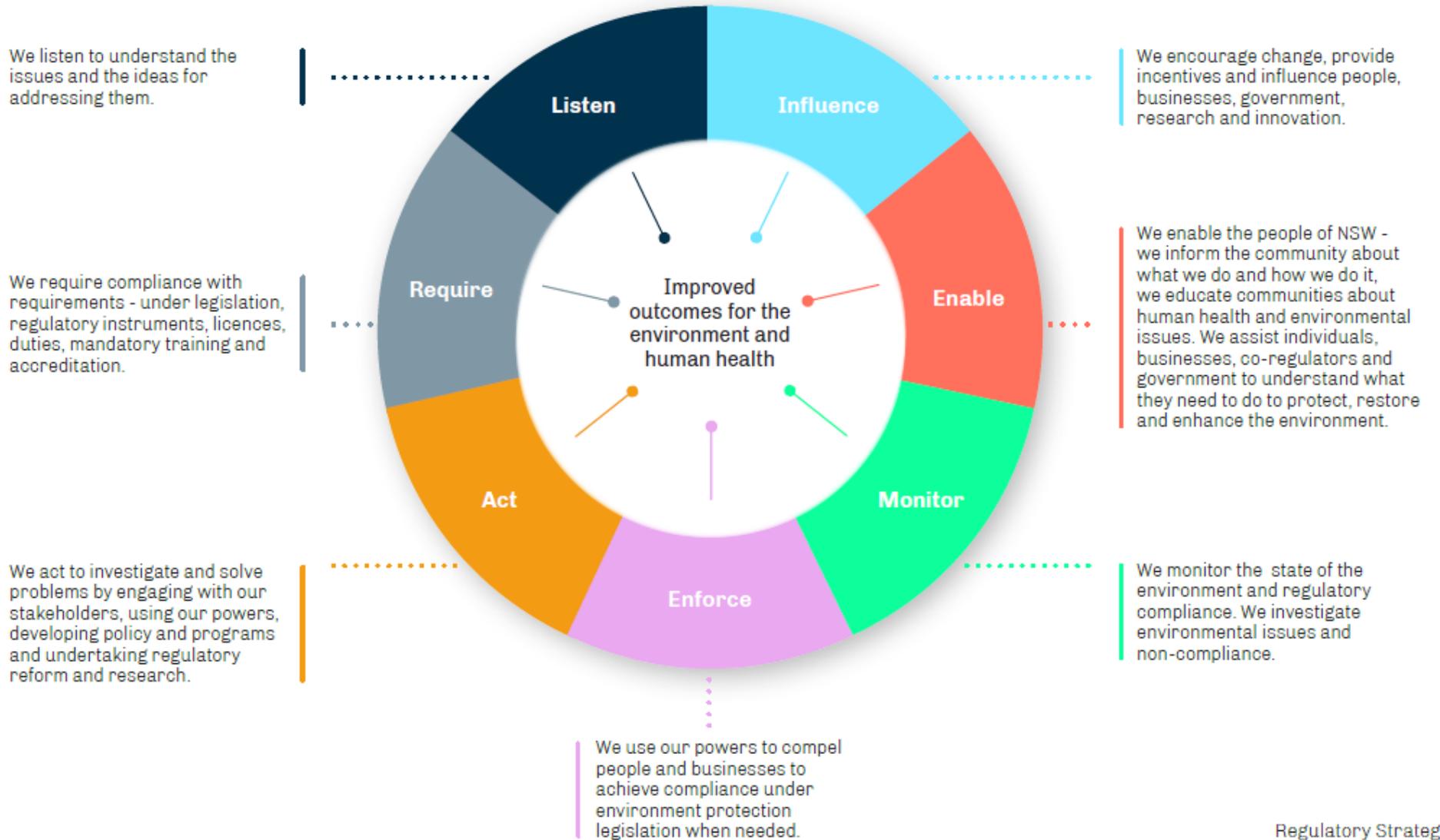
The EPA's ambition is to become a **world class regulator**

To be a world class regulator the EPA needs to work with community, government, industry and other regulators to influence and **enable positive outcomes for our environment**

The EPA must **respond** to increasingly complex regulatory issues.

The EPA is transforming how it operates to be more consistent, efficient and effective in **protecting the environment and human health**.

# Our approach to Regulation





## Regulatory challenges

Protecting public health

Preventing environmental degradation

Addressing environmental crime

Balancing ecologically sustainable development

Reducing waste

Tackling climate change

# The challenge of Climate Change

- NSW Net Zero Plan
- Climate Change Statement
- Influence action
- Partnerships and whole of industry approach



## The wall of Waste

- Changes to markets and market failure
- Circular Economy a major driver
- Problem waste areas and legacy contaminants
- 20 Year Waste Strategy and Plastics Plan



## What else is happening?

The new ***Powers and Notices Guideline for Authorised Officers and Enforcement Officers*** has been released to help consistently and lawfully apply powers under environment protection legislation in NSW.

Draft **Construction Noise Guidelines** currently out for consultation

***Prosecution Guidelines*** updated mid 2020 and clearly outline our process and approach including consideration of Enforceable Undertakings.

General Regulation Review and **Clean Air Regulation Review** coming up

# Engagement Charter



Our commitment to everyone we work with;

- ✓ We place people at the centre of our thinking
- ✓ We prioritise positive behaviour change
- ✓ We are clear and genuine when we interact with people
- ✓ We are service oriented
- ✓ We communicate with, not to, people and the starting point for this is listening
- ✓ We are outcomes focused and close the feedback loop
- ✓ We have a learning mindset, and continually improve our engagement

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**Assesses** the EPA's progress against previous surveys conducted in 2016 and 2013

**Provides** insights into the expectations of the general public and stakeholders

**Identifies** the level of engagement and key environmental issues for stakeholders

**Evaluates** our service and channels - comparing responses to NSW Government customer service measures and previous results

**Helps** us to fine tune and improve communication and engagement strategies

The 2020 survey reached more community members and key stakeholders than previous years:

**2,010** members of the general public

**1,120** EPA stakeholders



## Grants and Programs

[www.epa.nsw.gov.au/working-together/grants](http://www.epa.nsw.gov.au/working-together/grants)

Waste Less, Recycle More, providing \$802 million to stimulate new investment and transform waste and recycling in NSW.

It includes grant programs for local government, business, industry and the community.



## Find out more about us

EPA website [www.epa.nsw.gov.au](http://www.epa.nsw.gov.au)

Formal consultations run on  
<http://yoursay.epa.nsw.gov.au>

Sign up to EPA Connect email  
[epa.connect@epa.nsw.gov.au](mailto:epa.connect@epa.nsw.gov.au)



## Questions

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